**Position:** Finance Manager – Ticketing Service

**Line of Business:** Finance/Business Operation

**Location:** Pudong Chuansha / Shanghai

**Reports to:** Manager-Cash & Ticket Services & Property Control

**Overview**

Shanghai Disney Resort is seeking a Finance Manager to help establish and manage the functional requirements of Ticket Operations for the Shanghai Disneyland Resort site pre and post opening efforts, including system implementation, ticket code development and strategy, provide expertise and assistance to operating and support divisions. Partner with Subject Matter Experts within Domestic Parks and Resorts Business Operations on policy, process, ownership, controls, and accounting decisions for these areas. Identify and work with third party vendors to implement best practice equipment and processes for pre-opening. Provide key performance indicators to site executives and consistently work to identify process improvement initiatives

**Responsibilities**

* Lead members of the team to setup of ticket media. Manage projects for ticketing system enhancements, and implementations; working closely with I.T. to ensure deliverables are met, and with Operations to ensure successful system rollouts. Provide support for Sales and Marketing programs using ticket media; ensuring accountability and internal processes are followed for ticket media programs within applicable departments. Develop, implement, and maintain department reports and statistics, including productivity measurements.
* Assist to manage the complimentary ticket media fulfillment requirements. Develop strong controls around the issuance and tracking of complimentarily media including admission, food & beverage, theater and other forms of media issues and managed by Ticket Services.
* Oversee and partner with operations to ensure the development of coupons and other non-related ticket media for packages and promotions. Assist to manage the daily fulfillment requirements for internal and external partners.
* Project Management: Assist to develop core systems and requirements to support functional ownership areas. Provide assistance for testing and implementation efforts
* Partner with Sales and Marketing on the development and implementation of ticket sales, fulfillment, and billing. Assist to review and execute contract payment terms for all third party resellers for SHDL tickets.
* Assist with department and internal client efforts to establish new accounting procedures and accurate reporting for sales channels and associated deferred revenues, issuance, returns, destruct and other requirements of company assets (tickets & vouchers).

**Required Qualifications**

* Bachelor’s degree in Accounting, Finance, System or equivalent
* Minimum 6 to 9 years of experience in Accounting, Finance, System or related field
* Good knowledge of accounting principles and internal controls
* Good quantitative and analytical skill
* Demonstrated leadership skills with the ability to define a clear vision, motivate others in a positive way to achieve desired results, and develop a successful team
* Demonstrated ability to work within a matrix organization and collaborate effectively with multiple partners from different backgrounds
* Demonstrated good verbal and written communication skills
* Resilience to work within a complex organization and achieve results
* Fluent in written, spoken and reading English and Mandarin

**Desired Qualifications:**

* CICPA with strong expertise in China Accounting Standards
* MBA or Master’s degree in Accounting or Finance or System
* Demonstrated track record in establishing the compliance functions for a new business
* Prior experience in the entertainment, theme park, or vacation leisure Industry
* Demonstrated problem solving and decision making skills
* Interest in networking and partnering with Disney colleagues around the world