

# 路华救援(北京)有限公司上海分公司 招聘简章

路华救援(北京)有限公司(ROAD CHINA ASSISTANCE)成立于2004年8月,是 曼福集团在中国的分支机构,主要致力于中国境内的道路救援业务及中国公民的 境外旅行救援业务。公司总部注册在北京,管理与运营中心在上海。

路华救援的母公司曼福集团(www. mapfre. com)是西班牙最大的财团。根据美国财富杂志公布的2013年世界五百强名单中排名第405位。

曼福早在上世纪80年代就已经开始与中国本土的企业展开了不同领域的合作,在中国经济日益蓬勃的大环境下,2004年4月,曼福集团正式进入中国市场。

现因公司业务快速发展, 诚聘职位如下:

# 1、Implementation Manager / 高级项目实施经理—上海

# **Job Description:**

- 1, Create and lead implementation area (PMO) to accomplish the success of each assigned project.
- 2, Apply project management tools to make the progress smooth from sales process to account management process for new corporate account, partners and direct selling plans.
- 3, Look after change management process during project life cycles and renewals.
- 4, Develop and design new products following commercial strategies.
- 5, Implement and promote corporate projects, methodologies and processes among internal and external stakeholders.
- 6, Perfrom other duties assigned by strategic planning manager.

# Job Requirement:

#### **MUST**

Excellent oral and written English

Previous project management experience with proved success

Commercial and communication skills



#### **PLUS**

Specialized project management courses or degree

Experiences from automotive, finance, insurance, travel or other relevant service industries

Experience of manager role

# 2、Online Sales Project Manager-上海

# Purpose of the role:

- 1.To be the key contact person for partners for everything related to the travel insurance online business, both in terms of sales and operational issues.
- 2.To provide advisory to partners regarding the best way to implement their online sales strategy for travel insurance.
- 3.To lead any internal action addressed to improve the quality of the tools developed for partners.
- 4.To develop and lead the delivery of B2B/B2B2C sales strategy for the Company working on agreed sales and revenue targets per partner for travel insurance online business.
- 5.To ensure targets are met in terms of sales efficiency, profitability and highest levels of partner and customer satisfaction.
- 6.To provide market knowledge to the Company regarding travel and leisure, insurance and online business in China.

# **Experience/Technical Knowledge:**

- 1. Experience in managing complex relationships with partners and clients.
- 2. Experience in developing sales strategies and performance metrics.
- 3. Proven track record in Sales.
- 4. Previous experience of working in Travel Insurance Industry.
- 5. Experience of working in Account Management and Sales.
- 6. Experience of working in e-commerce activity.
- 7. Proven experience of implementing and delivering Company strategy and objectives.
- 8. English: complete working competence.

## 3、Head of Sales -Auto-上海

# **Job Description:**

- 1. To achieve sales target, with dimensions of renewal/organic growth and new acquisition, line of business, and targeted market segments;
- 2. To manage sales pipeline, enhance relationship with prospects, control sales cycle, and close deal within forecasted timeline;
- 3. To educate the market, to generate, identify and qualify sales leads, build up and roll up pipeline prospects
- 4. Existing customer relationship maintenance with Account Managers



- 5. To strengthen presence and correct value proposition in Auto industry, focusing on OEMs, Auto Sales Company, Dealerships.
- 6. To attend tenders of Road China's core business by customers in targeted segments
- 7. To build up wide network among auto industry, with Mechnical knowledge and understanding on auto business and operations
- 8. To collect and analyze market information and trends, design attractive service solution innovatively to integrate Road China's advantages with recognizable and emerging market needs
- 9. To effectively engage internal resources and support from group, region and China BU

# **Job Requirement:**

- 1. Bachelor degree in job related subject.
- 2. Minimum five years working in a sales role, auto industry experience is preferred.
- 3. Demonstrated ability to build and maintain a strong short, mid and long term pipeline. Demonstrated ability to close business.
- 4. Experience in solutions and strategic selling.
- 5. Experience with long sales cycle.
- 6. Experience in giving senior level presentations.

# 4、Head of Sales -Bank-上海

## **Job Description:**

- 1. To achieve sales target, with dimensions of renewal/organic growth and new acquisition, line of business, and targeted market segments
- 2. To manage sales pipeline, enhance relationship with prospects, control sales cycle, and close deal within forecasted timeline
- 3. To educate the market, to generate, identify and qualify sales leads, build up and roll up pipeline prospects
- 4. To manage Key Accounts in each targeted segment, and understand Key Accounts well.
- 5. To formulate Key account management plan (KAP) and implement KAP with FI sales manager, and regularly report to senior management.
- 6. To stabilize partnership with existing key clients. Existing customer relationship maintenance with Account Managers



- 7. To strengthen presence and correct value proposition in FI industry, focusing on big domestic commercial banks, and reputable foreign banks.
- 8. To attend tenders of Road China's core business by customers in targeted segments
- 9. To build up wide network among banks and financial companies, with financial knowledge and understanding on FI business and operations
- 10. To collect and analyze market information and trends, design attractive service solution innovatively to integrate Road China's advantages with recognizable and emerging market needs
- 11. To effectively engage internal resources and support from group, region and China BU

# **Job Requirement:**

- 1. Bachelor degree in job related subject.
- 2. Minimum five years working in a sales role, bank industry experience is preferred.
- 3. Demonstrated ability to build and maintain a strong short, mid and long term pipeline. Demonstrated ability to close business.
- 4. Experience in solutions and strategic selling.
- 5. Experience with long sales cycle.
- 6. Experience in giving senior level presentations.

# 5、Marketing Manager-上海

# **Job Description:**

- 1. End to end management of all the marketing, promotion & PR activities.
- 2. Develop innovative media/PR campaigns using new/online media to gain wider brand exposure for Premier
- 3. Banking and maximize marketing investment
- 4. Ensure correct representation of the Road China Assistance brand in China market.
- 5. Develop creative marketing materials and materials for events/roadshows to promote products and services
- 6. Develop branch merchandising to enhance brand/campaign awareness
- 7. Manage Road China Assistance China website.
- 8. Manage & represent communication for/from China.

# **Job Requirement:**

- 1. Bachelor degree in job related subject.
- 2. Minimum five years working experience in marketing communications/branding roles.
- 3. Experience in marketing materials production and media relations.
- 4. Existing network of media resources.
- 5. Strong communication skills (both written and verbal) and execution skills with strong



drive to succeed.

6. "Can do" attitude .

# 6、供应商高级区域经理/Senior Network Area Manager-上海

# **Job Description**

- 1. Identify potential providers in the target areas.
- 2. Visit and assess potential providers.
- 3. Select and hire the companies and persons authorised to render services on behalf of the company based on operational requirements.
- 4. Negotiate with providers for price and contract content.
- 5. Load and update the providers database so that call center has updated data at all times.
- 6. File contracts and documents related to providers, send service forms, materials, claims and other goods.
- 7. Establish, regulate and maintain relations between the company and its providers.
- 8. Control the risk and cost of providers.
- 9. Solve any incidents and claims reported to the providers while rendering services.
- 10. Manage existing provider network to control the quality of the services rendered.
- 11. Implement service quality standards in the network of providers.
- 12. Push brand promotion following the requirements of Mapfre Asistencia.
- 13. Train and guide staff in department and assess his work.
- 14. Hand in work reports required by supervisors regularly.
- 15. Achieve other tasks delegated by supervisor.
- 16. Be responsible to Network Manager.

# **Job Requirement**

- 1. 28-40 years old, junior college, majored in auto, business administration or related field
- 2. At least 5 year working experience in purchasing or sales network preferred
- 3. Good on communication with others, negotiation skills
- 4. Be suitable for frequent business trips
- 5. Fluent English
- 6. International academic and/or professional background preferred

# 7、Account Manager 客户经理-北京

# **Job Requirement**

- University degree level education as a minimum requirement with excellent oral and written communication in English.
- At least 2 years work experience. Previous account management experiences would be plus.
- High level interpersonal and analytical skills.
- Team player, with proven leadership skills.
- Self-motivated person who is comfortable in working in a result based position.
- The ability to plan and manage time is essential.



- A friendly, professional manner is imperative, as is the ability to prepare and make presentations effectively.
- Computer literacy. Perfect excel, power point operation skills.
- Availability to travel regularly.

# **Job Description**

- -To develop new B2B client and maintain relationships in order to meet company targets for profitable growth and retention by:
- Identifying, investigating, validating and proactively pursuing appropriate new business opportunities in line with Road China Assistance sales strategy
- Carrying out monthly, quarterly Reviews with each client dealing with the performance of the account and any issues relating to it
- Leading and coordinating all aspects of the sales cycle including prospecting, introductory meetings, sales presentations, production of proposals/tender responses, agreement of commercial terms, contract negotiations, planning and implementation
- Communicating, liaising, and negotiating internally and externally using appropriate methods to facilitate the development of profitable business and sustainable relationships
- Identifying and attending appropriate conferences/industry events and co-ordinate marketing activity and corporate hospitality with the purpose of developing relationships and raising the company profile
- Carrying out any ad hoc duties as required by Head of Automotive

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